

A message from the Director

Hi everyone,

I hope you all had a great start to 2023 and had an enjoyable Easter and Eid Mubarak! We would love to see any pictures of you celebrating these occasions, so please

send them to social@selectlifestyles.co.uk.

We got off to a busy start in 2023 after being presented with an opportunity to take over several care packages from domiciliary care company, Tender Lasting Care Services, which sadly ceased trading at the end of January. Select Lifestyles were able to secure employment for all of the former staff who wished to retain their jobs. This is something we are very proud of and feel strongly about retaining continuity of care for our



service users and their families. I would like to extend a warm welcome to our new staff team based in Staffordshire and their Area Manager, Barb Taylor, who were all previously employed by Tender Lasting Care Services.

We are now counting down the days to our next fun fair day, which will be on Saturday 8th of July in Dartmouth Park, West Bromwich. It was a great success last year despite the weather, and it was incredible to meet so many of you for the first time at this event. So, please do make yourself known to me again, or to any other Director if you wish to say hello on the day. We hope you and your families enjoy the event as much as last year. Ticket release information will follow in due course, but each staff member will again be permitted up to 4 tickets.

While we are currently focusing on our existing services, we do get asked quite often what our plans are for future growth. The local property market is something we keep a close eye on and hope to bring you an update on future developments in the next newsletter.

Thank you for taking the time to read our newsletter, we do hope you find it beneficial. As always, we welcome any thoughts and contributions you wish to make. Enjoy Spring!

All the best, Les

Follow us on Social Media





















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Dan Watkins

(former Fellows Road client) testimony

"Donna has been very supportive and helpful in times where I've needed a bit extra help. She is a brilliant manager who has understood my needs inside out and taken excellent actions to ensure that I receive the best and most appropriate support where possible.





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A big welcome to...

New Clients

Liam - All Saints Wav

Joshua - Doveridge Place

Kamal - All Saints Way

Andrew - All Saints Way

Brett - All Saints Way

Brandon - All Saints Way

Reehan - Bantocks

Shahanaz - Himley Road

Kia - Doveridge Place

Anisha - Holloway Day Care

Taha - Vicarage Road

We'd also like to say a big welcome to James, Simone, Ann, and their families - our new clients based in Staffordshire. They were all part of Tender Lasting Care Services, but since January they have been a part of Select Lifestyles. Our Area Manager, Barb Taylor, will continue to support them under our new management.



We'd like to wish Jonathan (Dudding Road) all the best as he completes his work experience over at YMCA Black Country based in Wolverhampton. Jonathan is enjoying his time there, as he helps around the store.



Gemma's Award

Recently, Gemma (John St) was Gemma was recognised for her achievements at Wolverhampton's City Council I Awards!





Care Home Awards 2023

Select Lifestyles has been shortlisted as a finalist for the Care Home Awards 2023. We will be competing in the category of 'Best for Specialist Care'

Easter Garden Party

On Good Friday, Knipersley Road and Goodison Gardens came together for an Easter Garden party hosted by Chester Road. All the clients had a wonderful time with an afternoon full of music, delicious food and games. To top it off, the clients received charming Easter Hampers full of goodies, all thanks to staff members Amanda Moulton (Knipersley Road) and Stacey Gale (Penns Lane).











Key Staff Highlights

Happy 10-year Anniversary to Helenny Close Managers, Aneel Jassal and Sangeeta Rani!









New Retirement Reward

We have recently started a new retirement hamper to show our appreciation for your years of service and your commitment towards Select Lifestyles. The first person who has received this gift is Sue Hopkins at Doveridge Place. Happy Retirement to Sue!







Did you know...

We also provide baby hampers for expecting mum and dads!

Just email hr@selectlifestyles.co.uk to learn more.

Staff Promotions:

Renee Glover (DM at All Saints Way)
Charlotte Davies (DM at Horsehills Drive)
Karen Mcafee (SM at Beeches Road)
Michelle Withnall (DM at Tiverton Road)
Nicola Thomas (Locality Manager)
Chyanne Orton (DM at Penns Lane)

Welcome to the Team!

Georgina Boobi Neelam Lareb Adebowale Adebanjo Fiona Megan Garrett Morufat Akindele-Sufianu Sumnima Shrestha Kathleen Ferguson Aaliyah Gardner Abimbola Mopelola Abdul Anna Solange Ede Kam Chun So Monica Aulton Nnenna Jacky Ewim Nnaemeka Ugwu Charles Oloruntola Oyewale Kabiru Oyetoro Musibau Olawale Odetunde Aduragbemi Latifat Olajuwon Danielle Harding Tosin Olarinre Carol Sarah Cork Dennis Mintah

Uchenna David Jennifer Idumebor Sedoto Serah Kappo Albert Guobadia Mohammed Shohid Hossain John Samuels Adeyinka Tunde Awodele Patricia Carruthers Kehinde Olaiuwon Ibinke Esther Jaiyeoba Temitope Ossai Godwin Ogbemudia Uchchukwu Anyanwu Vivienne Anne Hazlehurst Amanda Johnson Taiwo Oyedeji Oyeleye Omolara Akintunde Michelle Griffiths Barbara Taylor Carmel Louise Gough Lisa Allright Lauren Cope

Carole Bowes Fleanor Rehecca Dawes Louise Meredith Ademola Abdul Opeyemi Itegie Omobolaji Nasir Jabar Joy Onwuemene Samson Oluyomi Alalade Anastasia Ngozi Ugbor Izukanma Agbakuribe Martin Arthur Bowen Chinecherem Nworgu Benedicta Oghenekome - Ikoh Gabriel Chimedu Nkwocha Oluwatosin Ayobami Oloyede Julius Nnamdi Nwankpa Gail Ann Hanbury Opeyemi Oluwatoyin Opasina Stephen Nworgu Alasa Ovarelemi Amike Oghenewerhi Worhi Dumuje Oludayo Michael Adesina

Afamefuna Anthony Ossai Shannon Louise Powell Oluwafadekemi Paulina Adigun Siu Kwan Joan Tang Onyinyechukwu Ezeilo Marliza Ache Akanji Beryl Angenu-Agoe Carlton Junior Bell Chloe Louise Pearson Waliu Adewale Dosunmu Emma Lucy Kirkham Stacey-Ann Gayle Aleena Tariq Demetry Whittaker Osbourne Olawale Salau Lawal Utoekpen Isibor Isibor Oluwayemisi Adepoju-Awodele Otas John Mary Tetteh Javde Muzwuru Tai Marriott

Blessing

Yaw Opoku Louise Trevis Fardus Arale Ettienne Lear Carol Campbell Blessing Daniel Debbie Brookes Katie Hardie Sinna Jozi Katie Lawlor Daouda Sako Luke Bate

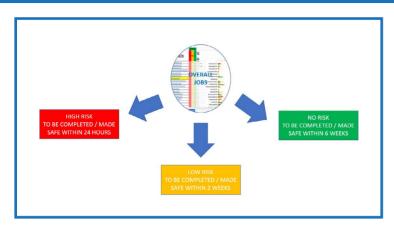


#ICYMI 'In Case You Missed It'



Maintenance and Estates updates





A few years ago, the Health, Safety and Facilities Manager, Alex Ford, devised a RAG jobs tracker that requires each service to have a Job tracker document that feeds to an overall site/service job tracker. The tracker is constantly visible to the maintenance management team who then assign the relevant maintenance engineer remotely via tablets, enabling every job to be completed and signed off within the allotted time scale.

The RAG (red, amber, green) prioritises each job that comes in based on the risk it poses to the residents and staff. The system has been working perfectly, as the team is working more efficiently!







The team recently completed the refurbishment of the new service at Kniperslev Road. This service has replaced Coppice View, which we rented for several years in Sutton Coldfield Everything you see is brand new!

Some of the flats over at Chester Road had a complete revamp, and it was all done to the client's preferences and needs.













LANDLORDS WANTED

Areas of Interest:

BIRMINGHAM - WOLVERHAMPTON SANDWELL - WALSALL

We need:

- FLAT OR HOUSE
- 4 OR MORE BEDROOMS
 10+ YEAR LEASE

Register your interest to:

INFO@SELECTLIFESTYLES.CO.UK

Ask Elliot for more info



Get to know the new members of the team -

Martin - Gas Engineer

What was your first job?

Apprentice plumber

What three items would you take with you on a deserted island?

Helicopter, pilot, map

If you had to describe yourself as an animal, which one would it be?

Polar Bear

What is one thing you like about Select Lifestyles?

The great staff in the homes!

Ettie - Improver

What was your first job? Apprentice at Select

What three items would you take with you on a deserted island?

Cocktails, a fridge and a sun lounger

If you had to describe yourself as an animal, which one would it be?

Sloth

What is one thing you like about Select Lifestyles?

I like the management

Able Futures - Mental Health Support

Able Futures is an independent Mental Health Line independent to Select Lifestyles. They can be contacted for Mental Health Support or advice.

Phone Line: 0800 321 3137. Lines are open 8am to 10.30pm, (Monday to Friday)



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Money-Saving Tips

We understand that the cost-of-living is having a huge impact on all of us right now. So, we wanted to share some money-saving tips with you that could potentially increase the amount of money you have left to spend on the fun things in life. Here are some quick financial fixes to help you make the most of your earnings from UK's consumer champion, Which?



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1. REDUCE YOUR TAX BILL

You can keep hold of a bigger chunk of your earnings by claiming all the tax reliefs you're entitled to. Reliefs such as the marriage allowance, rent-a-room relief and potentially exempt transfers, can all save you heaps of money, yet relatively few people are aware of them. The Care Worker's Charity is a great source of support for care and support workers.

2. USE PRICE COMPARISON WEBSITES

Whether you're looking to buy car insurance, credit cards or a broadband bundle, there is normally a huge difference between the cheapest and most expensive providers, so it's worth browsing for the best offers on these websites.



Blue Light Card

3. SIGN UP FOR LOYALTY CARDS

Many retailers, restaurants, and supermarkets reward customers by allowing them to build points every time they make a purchase. These points can be converted into money-off vouchers.

Did you know as a Select Lifestyles employee, you're eligible for a Blue Light Card? Find out more about the discount card and sign up today using the QR Code

For West Bromwich services, you can access a West Bromwich BID Card. This will give you discounts across some shops in town. Next time you're at Head Office, simply ask for Constance to get yours!



BID Card

4. CANCEL UNNECESSARY DIRECT DEBITS

If you don't regularly read your bank statement, it can be easy to miss direct debits you've forgotten to cancel. A quick browse of your monthly statement can help prevent any unnecessary payments lasting for months or even years. Get into the habit of logging into your online bank account once a month and making sure you're not shelling out for services you no longer need or use.

5. USE BUDGETING APPS

The days of a pen-and-paper budgeting book are long gone thanks to the large number of mobile phone apps that'll help you fix your finances. Using open banking, many of these will let you add accounts from multiple banks so you can keep track of the bigger picture.



6. SHARE YOUR SUBSCRIPTIONS

In this world of never-ending entertainment, it's likely you have several subscriptions to streaming services. You could try a family plan, allowing you to share accounts with other people! It could help you reduce the number of services you've signed up to.



Learn more tips from Which?

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CARE RESPITE EQUALITY LIFESTYLE KNIPERSLEY SOUIRREL DISABILITY COMMUNITY SUPPORT MAPPA

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Key Dates and Any Other News





HR Forum

Purpose: The meetings are a forum for you as valued employees within the business to voice any agenda items you wish to raise /discuss and afford you the opportunity to contribute to the business going forward.

- This can be any ideas/suggestions for improvement you may have or ask any questions you want to in order that it gives you greater understanding/ transparency.

What you need to do:

1) Nominate one staff representative from your unit to attend the forum (One staff representative from each service) 2) Submit an agenda topic (Something you wish to know more about, frequent questions etc.)

Management Meetings

Purpose: These meetings are aimed at all the service management teams. It gives them the opportunity to sit down and discuss any topic with all the directors and locality managers of their services.



Location: Head Office - Select House, Second Floor - Training Room HR Forum

Time: 11:00-12:30

Wednesday 7th June Wednesday 2nd August Wednesday 4th October Wednesday 6th December

Lunch will be provided during the forum!

Management Meetings

Time: 12:00-14:30

Wednesday 10th May Wednesday 12th July Wednesday 13th September

Lunch will be provided during the meeting!



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Disco Dates

Download the full planner so you can prepare vour costumes in advance!

Fishing Trip

30th June 2023 (places fully booked – if you are interested in future trips, let your service manager know)

Fun Fair

Saturday 8th July 2023



























